



Experienced

Responsive

Committed

Partnership



Our mission is to establish successful partnerships with our clients, employees, and the communities we serve, to provide responsive and cost-effective security services, to promote a work environment conducive to employee growth and development, and to support community initiatives through public safety programs and charitable contributions.

Message from Francis J. Elliott, CEO, And Robert K. Fawcett, President

National Security Protective Services, Inc. prides itself on developing and building close partnerships with each and every one of our customers. We consider ourselves an extension of our clients' security programs and treat their concerns as our own.

We have a proactive philosophy that enables us to anticipate, recognize, and evaluate the needs of our customers and recommend customized solutions before small problems become more significant. Our organization is structured so that customers have immediate access to National Security's management team ensuring that decisions are made expeditiously.

The success of our total quality program, called "The National System," is based on a proven system of checks and balances that builds in accountability at every level of our company. This unparalleled system guarantees every National Security manager is effectively administering our accounts and meeting our clients' evolving needs.

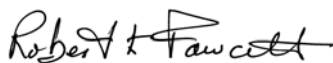
As owners, we are involved in the day-to-day operations of our business and provide personal attention to all of our clients. This helps us ensure that our staff continually meets National Security's high standards as well as those of our clients. No other major security company provides this kind of hands-on customer support from its chief executives.

We look forward to putting our experience, problem solving skills, and partnership philosophy to work for you.

Sincerely,



Francis J. Elliott
CEO



Robert K. Fawcett
President



Francis J. Elliott, CEO

Mr. Elliott founded National Security Protective Services in 1982 and served as owner and President of the firm until 2007 when he became CEO, assuming responsibilities for the direction and oversight of the corporation. Mr. Elliott is a former Federal Agent with the U.S. Department of Justice, Drug Enforcement Administration.



Robert K. Fawcett, President

Mr. Fawcett is an owner and President of National Security Protective Services. He is responsible for the daily operations and administration of all Security Services offered by the firm. Mr. Fawcett has 38 years experience in corporate security management and administration. He served for 20 years as the Global Director of Corporate Security for a Branded International Textile Manufacturer.



National Security Protective Services employs a dedicated staff of career professionals who bring a wealth of experience from the business, law enforcement, and security disciplines to provide the highest quality service for our customers. Each member of our team belongs to the American Society for Industrial Security (ASIS) and collectively represents more than 85 years of experience in asset protection.

Our team is comprised of accomplished and well-trained professionals who understand the importance of building ongoing communications with our clients to successfully address their security concerns in a timely manner.

Our priority is to provide immediate resources to both our staff and clients. To successfully meet this goal, our professionally-manned communications and command center is fully-equipped to provide information and support 24 hours a day, 7 days per week. Our entire organization is centralized which allows our team to quickly and consistently deliver the highest caliber of service our clients have come to depend on since 1982.

Members of our team work in partnership with one another—sharing responsibilities at various levels so each person has a comprehensive understanding of our policies, practices, and procedures—as well as those of our clients.

We look forward to putting our experience, problem solving skills, and partnership philosophy to work for you.



Our Clients

National Security Protective Services is incorporated, licensed, bonded, and insured in Massachusetts, New Hampshire, and Rhode Island. Since 1982, National Security has been providing security and investigative services to a diverse and growing client base. Our expertise and commitment enable us to offer the same resources as that of national companies, but we also provide the personal attention and responsiveness only a regional, well-structured company can offer. Our valued clients represent:

Educational Facilities

Office and Commercial Properties

Property Management Firms

Municipal and Government Facilities

Financial Institutions

Energy Production/ Distribution

Residential Communities

Parking Facilities

Warehouse and Distribution Facilities

Construction Industry

Utility Companies

Textile Industry

Special Events

Manufacturing Facilities

Hotel Industry

High Tech and Research Facilities

Entertainment Industry

Transportation Industry

Our Services

National Security Protective Services offers the following services:

Uniformed Security Officer Program

Patrol Services

Alarm Response Services

Security Surveys and Threat Assessments

Investigative Services

Consultation on Security, Investigative, and Substance Abuse Issues

Strike and Labor Dispute Security Personnel

Security Officer Training Programs

Security Management Programs

Special Event Security

Concierge Service

The National System

National Security's total quality program

The National System is a three-phase, total quality program that ensures our clients always receive the highest level of service from every National Security employee. The program utilizes a systematic and disciplined approach to hiring, training, supervision and management.

Recruitment and Hiring

Our approach to recruitment and hiring includes a comprehensive background investigation, an intensive interview process, drug testing, an evaluation of writing skills, an assessment of professionalism and customer service skills. This comprehensive approach enables National Security to hire the most qualified candidates while reducing turnover.

Training

We believe that National Security's "National Training Institute" provides the highest level of meaningful training in the industry. Employees are exposed to a training format that is live, interactive, and demonstrative. Training is conducted at various levels and stages during the course of employment.

Training programs include but are not limited to:

Security Officer Basic Training Program

Advanced Training

On-site Training

Professional Development Training

Refresher and Remedial Training

Specialized Training (CPR, First Aid, Crisis Intervention, etc...)

Proficiency Testing

Each facet of training serves to promote employee awareness and development in such areas as customer service, report writing, legal issues, and much more. This training improves overall performance and communications with clients while promoting a high quality of service.

Supervision and Account Management

Our Supervisory and Management Team utilizes a comprehensive approach to delivering security services, bolstered by a system of checks and balances. This approach results in continual improvements for all administrative and operational functions. Our rigorous supervision and account management process improves our operations and the quality of our service on a daily basis. The collective results of these improvements support our partnership philosophy and promote innovative and proactive management on behalf of our clients.



Our partnership philosophy.

The protection of our client's assets requires trust and understanding. Clients must trust the partners they select to support and represent them professionally and to clearly understand their goals and objectives. Since 1982, we have been earning the trust of our clients through our commitment to quality, integrity, and professionalism. Our value lies in our willingness and ability to listen and understand our clients' needs and the challenges they pose. From the beginning we partner with our clients to establish a clear set of goals and expectations. Then we go to work as part of YOUR team to get the job done. Throughout the partnership, National Security will be a pro-active and innovative partner that will seek to prevent and resolve problems through diligence and frequent communications with our partners.

We partner with you to solve today's problems—
and prevent tomorrow's.



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